

Trust: “Deliberate Pressure” Video Case Study

Facilitator: This is a two-part video. Watch each part, asking the associated questions after the correct segment. Remember that SSG Miner volunteered to share this story and is proudly serving in our profession.

Video summary: Trust is essential for successful accomplishment of all our missions. SSG Miner, an aviation mechanic, demonstrates his competence, character, and commitment, performing his duties effectively and ethically, with discipline and to standard, which develops and maintains trust between him and his fellow Soldiers.

Two parts; Length: 2:14, 1:42

Notes:

Part 1

- The Army Ethic includes the Army Values. How do SSG Miner and his team use Integrity on the job?
- How are the Army Ethic and Values related to trust?
- What is SSG Miner’s attitude toward his job?
- How can SSG Miner’s attitude impact the trust between Soldiers within the team? Between Soldiers and Pilots?

Part 2

- How did SSG Miner maintain the team’s Integrity?
 - How does this action affect trust within the team?
- How might this experience change the Soldier who took the shortcut?
 - What are the possible consequences of distrust between leaders and subordinates within the team?
- SSG Miner talks about why it is important to do the right thing and give an honest report.
 - What does this say about his certification as a professional? How are expertise related to trust?
 - Share why performing duties effectively and ethically, with discipline and to standards is essential to trust.